아동이 지각하는 지역아동센터 서비스 만족도가
아동의 정신건강에 미치는 영향
-지역아동센터를 이용하는 초등학생 고학년을 중심으로-

The effect of children’s satisfaction with service provided by
Community Child Center on children’s mental health
-Focused on elementary students attending Community Child Center-

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Abstract

The purpose of this study was to investigate the effect of children's satisfaction with program service provided by Community Child Center on children's mental health. This study used raw data surveyed by Community Child Information Center and selected 525 children who had been enrolled in Community Child Center more than 3 years. The raw data were collected self-administered questionnaire method. Correlation and multiple regression analysis were used for this study. The main results of this study were as follows: Satisfaction with program service perceived by children was negatively correlated with depression · anxiety and aggression. The more children satisfied with program by Community Child Center, the less children felt depression · anxiety and aggression. Satisfaction with program service in peer-relationship and child-participation were significant in explaining depression of children. And satisfaction with program service in peer-relationship and interpersonal relationship were important to explaining aggression of children. Only satisfaction with protection program was statistically significant in explaining self-esteem of children. Therefore it could be concluded that satisfaction with program by Community Child Center was effective in enhancing mental health of children attending Center for more than 3 years. The implications of study results were discussed.

주제어(key words) : 지역아동센터(Community Child Center), 서비스 만족도
(satisfaction with program service), 정신건강(mental health)

I. 서론

1. 연구의 필요성 및 목적

우리나라 아동·청소년인구는 1960년에 전체 인구의 61.3%를 기록한 이후 계속 감소하여 1980년에 56.6%, 1990년에 45.9%, 2000년에 37.4%를 나타내었으며, 2008년 기준으로 0세에서 24세까지의 인구는 1,497만명으로 전체 인구의 30.8%에 이르고 있다. 이러한 감소세는 향후에도 당분간 지속될 것으로 예상되는데, 2010년에는 29.6%,